



THANK YOU FOR CHOOSING

**SOUL BLISS JOURNEYS**

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A RETREAT PLANNING & MANAGEMENT COMPANY



# TERMS & CONDITIONS

Thank you for choosing to work with Soul Bliss Journeys(Wellness Events Bali PT(LLC)) for your Bali Retreat. Our commitment to you is a stress free experience with a team of professionals on hand to make it a magical journey. This is our promise to you. Our aim is to help you create a retreat your guests will never forget.

Soul Bliss Journeys(Wellness Events Bali PT(LLC)) is responsible for the smooth running of your retreat in Bali. Please read through our Terms and Conditions below which has the information about Payment schedules, Cancellations/Postpones, Refund policy, Currency fluctuations and Transactions. We can't wait to create an incredible retreat with you. Namaste.

## INITIAL DEPOSIT:

Once you have decided to work with us we require a one time non-refundable deposit of **15 Million Indonesian Rupiah which is approximately equivalent to \$1000 USD**. This deposit is creditable towards the final balance of your retreat. This credit is valid for up to 24 months if your retreat is postponed.

Once you have decided on the price of your retreat you are ready to launch and get sign up's, so you will need to come up with Terms and Conditions of your own for your guests. The best way to do that is to make them align with ours. Things have changed a bit in regards to this due to Covid 19 and we are trying to be as flexible as possible. Most of our venues and vendors are very flexible, so in saying that most of our venues & vendors aren't requiring any payments until 4 months before the retreat. Please note after 4 months the funds are non-refundable, as we would need to book the services and venues by this mark. It is at this time you need to make sure you are 100% and you feel confident to get the group together.

## YOUR INITIAL ATTENDEE DEPOSIT:

We advise that you ask for a minimum of \$500 USD deposit on sign up from each of your attendees, we recommend you to make it as a non-refundable deposit. You are only required to send money to us at 4 months and 2 months before the start date of retreat. Make sure your guests have cancellation insurance as part of their travel insurance. I advise you to make travel insurance mandatory to join your retreat for your guests.

Please keep in mind, any payment transfer fees that you may be charged when taking payments from your guests (depending on your method of payments as Pay Pal, Stripe etc charge fees to receive money) make sure to add this into your mark up. Also take into account, that any fees you might be charged for transferring funds to us will be from your own account. We need the full amount quoted to reach us in Bali. Soul Bliss Journeys only deals with you directly for payments and not your guests and uses WISE payment platform. We quote in IDR currency and need to receive the IDR per person rate you will be quoted in whatever currency you are sending. Make sure when you price your retreat that you take into account currency fluctuations, as the IDR rate you convert at the time of promoting might go up or down, so you need to keep that in mind, we will need the exact quoted IDR amount when you send us payments.

**Please Note: All payments are fully creditable for 24 months towards a postponed date if the retreat is cancelled due to the shut down of Bali and you are unable to enter.**



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In certain circumstances Soul Bliss Journeys(Wellness Events Bali PT(LLC)) may agree to be in charge of receiving payments from your guests if that was discussed in your discovery call. We use WISE platform for this purpose, and in this case we will need to add extra to cover fees on our end.

**PLEASE NOTE:** Soul Bliss Journeys wholesale Quote is based on 10 paying clients or the amount of clients you have advised you will bring. If you are unable to fill 10 spots or the spots you were quoted for, we would need to re-calculate the costing to see how much of the hosts inclusions we can still cover. Our absolute minimum for a retreat based on 10 is 8 guests. If you have any less than 8 Guests, the retreat will need to be postponed.

For the larger retreats, that is retreats with 10+ Guests, we will let you know in your contract what the absolute minimum number is. If you bring less guests than what it is quoted for, the costing would still need to be re-calculated to see what hosts inclusions can be covered on the absolute minimum.

## OUR PAYMENT AT 4 MONTHS OUT:

At this point of time we require 50% of the per person rate you were quoted for the numbers we have agreed on. Payments after 4 months are non refundable, so it is important at this point to make sure everything is on track to go ahead, that you have the numbers or are feeling confident that your retreat will happen.

## OUR PAYMENT AT 2 MONTHS OUT:

At this point of time we require the rest of the 50% of the per person rate. Both the payments you make to us at 4 months out and 2 months out are Non-Refundable. We highly recommend you to make it mandatory for your guests to get a Travel Insurance.

## CANCELLATION/POSTPONING AND REFUNDS POLICY:

We understand sometimes cancellations/postponements happen. Please be aware that when you book your Retreat with Soul Bliss Journeys(Wellness Events Bali PT(LLC)), there are many deposits and payments made to secure your booking. Therefore, if a cancellation is made close to the date of the retreat, there will be non-refundable payments, so make sure your guests have cancellation insurance. We are not responsible for restrictions in your own country that might stop you from traveling.

If you decide to cancel your retreat after the payment of your deposit, the deposit will be forfeited as it is non refundable. If you want to postpone the retreat, your deposit comes with you for 24 months.

**4 MONTHS/120 DAYS** - If a cancellation is made after the payment at 4 months, the 50% of per person payment you have made is non refundable, again it is important at this point to make sure everything is on track to go ahead, that you have the numbers or are feeling confident that your retreat will happen.

**2 MONTHS/60 DAYS** - If a cancellation is made after 2 months when full/final payment has been paid, no refunds will be given.



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## **PAYMENTS:**

**All payments are to be transferred to WELLNESS EVENTS BALI PT(LLC) WISE account, we have accounts in USD, AUD, NZD, GBP, EURO.**

Quotes are given in IDR and we need to receive the exact IDR equivalent quoted in whatever currency you use. Any fees associated with transfers to us will be born by the you(Host).

Please make sure you add a margin to your selling price to cover transfer fees, payment gateway fees & currency movements.

We will advise more about this in your discovery call.

TransferWise is the cheapest, fastest and most reliable option to transfer money Internationally and in different currencies worldwide.

Website: [www.wise.com](http://www.wise.com).

We will contact you individually to give you the directions for payment.



**Thank you for choosing Soul Bliss Journeys.  
We look forward to working together with you now and in the  
future.**