

CANCELLATION POLICY

We do understand that things can come up at the last minute and things can happen that are out of your control. Accordingly, when you register for one of our events, the following cancellation policy applies:

- All deposits are non-refundable and can be transferable for the next 12 months.
- All cancellations or changes must be requested by email to:
Contact Details: soulfulconnections24@gmail.com
Michelle: 0411 632 816
Elizabeth: 0423 514 748
- Cancellations received more than 4 weeks prior to the event will be refunded, less a \$500 cancellation fee.
- Cancellations within one week (as well as no-shows) are liable for the full registration fee.
- Where the Retreat is cancelled, registrants will be reimbursed their registration fee minus the \$500 deposit. When an event is rescheduled, and the attendee cannot make the new date full monies will be reimbursed only after the new date is booked. We reserve the right to cancel or postpone a Retreat in case the number of attendees is too low for the event to be meaningful. Replacement attendees may be substituted right up until the week prior to start of event date, by providing written notice of the names of the original and substitute attendees. All Cancellations and replacements must be advised in writing via email.

Looking forward to seeing you at our Soulful Connection Retreat in Ubud, Bali

Blessings

Elizabeth & Michelle